



An Essential Utilities Company



Aqua Illinois LIHWAP Program

What is LIHWAP?

The Low Income Household Water Assistance Program (LIHWAP) is a NEW emergency water assistance program that was created by the federal government to help families that are experiencing hardship with their water bills.

LIHWAP will assist Illinois families who are behind on their drinking water and wastewater bills to ensure their service remains active and can also be used to restore service that was previously disconnected.

LIHWAP is a grant paid directly to Aqua for the customer’s account.

Who is eligible for LIHWAP?

Households at or below the 200% poverty level are eligible for assistance through LIHWAP.

How do customers apply for LIHWAP?

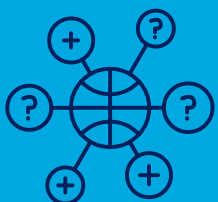
There are a number of local LIHWAP administering agencies available throughout Illinois – check the list below and call the agency that represents your county.

INCOME ELIGIBILITY GUIDELINES

HOUSE-HOLD SIZE	200 % MONTHLY INCOME	200 % ANNUAL INCOME
1	\$2,147	\$25,760
2	\$2,903	\$34,840
3	\$3,660	\$43,920
4	\$4,417	\$53,000
5	\$5,173	\$62,080
6	\$5,930	\$71,160
7	\$6,590	\$79,081
8	\$6,737	\$80,838

Monthly: For each household member over 18 add \$568
Yearly: For each household member over 18 add \$6,810

COUNTY	AGENCY	PHONE
Boone, Winnebago	Rockford Human Services Department	779-348-7565
Bureau, Carroll, LaSalle, Lee, Marshall, Ogle, Putnam, Stark	Tri-County Opportunities Council	815-625-7830 x25
Champaign	Champaign County Regional Planning Commission	217-328-3313
Cook	Community and Economic Development Association of Cook County, Inc.	312-795-8836
Dekalb and Kane	Community Contacts, Inc .	847-697-5053
Ford, Iroquois, Vermilion	East Central IllinoisCommunity Action Agency	217-554-9113
Grundy and Kendall	Kendall-Grundy Community Action	630-553-9100
Kankakee	KankakeeCounty Community Services, Inc.	815-933-7883 x211
Knox	Knox County Health Department	309-344-2224 x313
Lake	Community Action Partnership of Lake County	847-249-4330 x3312
McHenry	McHenry County Housing Authority	815-338-7752
Will	Will County Center for Community Concerns	815-722-0722 x2209



Where can customers learn more?

Aqua Illinois wants to support customers in need of financial support. Customers can call their local county agency to learn more about LIHWAP and other programs that can help with utility bills.